Order-No.: DD+DIS357.00E

1 Piece UHAEF MA1

December 2000

# ADC System Components
## Accessories

## UPS Service

In case of a defective UPS you can directly call **PK Electronics** Belgium :

**Tel: 32 16 609468**

| 1. UPS within warranty period | 2. UPS out of warranty period |
|---|---|
| PKE will do the necessary calls to Ireland in order to replace the defective UPS immediately free of any charge (transport costs). | PKE can repair most UPS's within two days. Price includes also transport costs (variable). |

Alternatively, you can contact **APC** Service with the addresses/numbers listed below.

In case of an UPS out of warranty it may be cheaper to call the nearest service centre and send the UPS there instead of sending it to Belgium.

p.t.o

| Country | Address |
|---|---|
| **APC Argentina** | Alsina 1433 6° Piso<br>Capital Federal<br>Buenos Aires<br>ARGENTINA 1088<br><br>***Technical Support***<br>0 (800) 666 2722<br>+ 54 (11) 4383 9408 **(Fax No.)** |
| **APC Australia** | Level 27, 100 Miller St. Northpoint<br>North Sydney<br>Sydney<br>AUSTRALIA NSW 2060<br><br>***Technical Support***<br>(1800) 652 725<br>+ 61 (2) 9955 2844 **(Fax No.)** |
| **APC AUSTRIA** | ***Technical Support***<br>0(800) 296 480 |
| **APC Brasil** | APC Brasil<br>Al. Ministro Rocha Azevedo, 456 - 8.Andar<br>Cerqueira Cesar<br>São Paulo<br>SP<br>BRAZIL 01410-000<br><br>***Technical Support***<br>0800-555-272<br>+ (0xx11) 3061-3722 **(Fax No.)** |
| **APC Czech & Slovak Republic** | Za pruhy 243/2<br>Praha 4<br>CESKA REPUBLIKA 142 00<br><br>***Technical Support***<br>0(800) 102 063<br>+ 420 (2) 4144 2405 **(Fax No.)** |

| Country | Address |
|---|---|
| **APC Chile** | Parque Oriente 4400<br>Penalolen<br>Santiago<br>CHILE<br><br>***Technical Support***<br><br>+ 56 (2) 322 0204 **(Fax No.)** |
| **APC China** | Rm. 401, North Building, Kerry Centre<br>1 Guang Hua Road Chao Yang District<br>Chao Yang District<br>Beijing<br>P.R. of CHINA 100020<br><br>***Technical Support***<br>86 800 810 0160<br>+ 86 (10) 8529 9158 **(Fax No.)** |
| **APC Colombia** | Local Office<br><br>Calle 84 No. 7-59 Of 302<br>Bogotá<br>COLOMBIA<br><br>***Technical Support***<br>(980) 153 947<br>+ 57 (1) 347 3438 **(Fax No.)** |
| **APC Denmark ApS (Finland & Iceland)** | Silcon Alle<br>DK-6000 Kolding<br>DANMARK<br><br>***Technical Support***<br>(800) 18 153<br>+ 45 70 27 01 59 **(Fax No.)** |
| **APC MUC Deutschland GmbH** | Mittererstr. 9<br>Munich<br>DEUTSCHLAND 80336<br><br>***Technical Support***<br>0(800) 180 12 27<br>+ 49 (89) 51417 100 **(Fax No.)** |

| Country | Address |
|---|---|
| **APC Spain - Madrid** | Jacometrezo, 15 oficina 5-N<br>Madrid<br>ESPANA 28013<br><br>***Technical Support***<br>(900) 95 35 33<br>+ 34 (91) 7589975 **(Fax No.)** |
| **APC Finland** | PL 69<br>02 201 Espoo<br>FINLAND<br><br>***Technical Support***<br>9800 13374<br>+ 358 9 502 1330 **(Fax No.)** |
| **APC France SARL** | 143 bis avenue de Verdun<br>Issy-les-Moulineaux Cedex<br>FRANCE 92442<br><br>***Technical Support***<br>0800 90 64 83<br>+ 33 (1) 41 90 52 80 **(Fax No.)** |
| **APC Greece** | P.O Box 67278<br>Melissia<br>GREECE GR-15102<br><br>***Technical Support***<br>0080035312206<br>+ (30) 1 80 37 255 **(Fax)** |
| **Hong Kong** | Room 903, 9F., Mass Mutual Tower<br>38 Gloucester Road<br>Wanchai<br>HONG KONG<br><br>***Technical Support***<br>(852) 2834 5001<br>+ (852) 2834 8876 **(Fax No.)** |
| **APC Indonesia** | Jl. Taman Sunter Indah Blok KI-1 No 34<br>Jakarta<br>INDONESIA 14350<br><br>***Technical Support***<br>62 (21) 650 0813<br>+ 62 (21) 650 7427 **(Fax No.)** |

| Country | Address |
|---|---|
| **APC Dublin Ltd** | Clonshaugh Industrial Estate<br>Clonshaugh<br>Dublin 17<br>IRELAND<br><br>***Technical Support***<br>1 (800) 702 000 Extension 2045<br>+ 353 (1) 848 6040 **(Fax No.)** |
| **APC Israel** | Local Office<br><br>ISRAEL<br><br>***Technical Support***<br>1(800)945 2206 |
| **APC Italy** | Via Grosio 10/8<br>Milano<br>ITALIA 20151<br><br>***Technical Support***<br>(800) 874 731<br>+ 39 (02) 30 88 038 **(Fax No.)** |
| **APC Korea** | RM #402, CheongWon Bldg., 828-5<br>Yuksam Dong, Kangnam Ku<br>Seoul<br>SOUTH KOREA 135-080<br><br>***Technical Support***<br>82 (2) 501 6492<br>+ 82 (2) 501 6369 **(Fax No.)** |
| **APC Hungary** | Könyves György u. 5. II. 3.<br>Budapest<br>MAGYARORSZAG 1114<br><br>***Technical Support***<br>06(800) 12221<br>+ 36 (1) 209 4677 **(Fax No.)** |
| **Malaysia** | Unit 6.02, 6th Floor, Wisma Integrated<br>Persiaran Kewajipan USJ1<br>UEP<br>Subang Jaya<br>Selangor<br>MALAYSIA 47600<br><br>***Technical Support***<br>(603) 8023 4272<br>+ (603) 8023 3272 **(Fax No.)** |

| Country | Address |
|---|---|
| **APC Mexico** | Local Office<br><br>Av. Ejército Nacional #579<br>Décimo piso<br>Col. Granada<br>D.F.<br>MEXICO 11520<br><br>***Technical Support***<br>001-800-804-4283<br>+ (52) 5203-26-99 **(Fax No.)** |
| **New Zealand** | Level 6<br>90 Symonds Street<br>Auckland<br>NEW ZEALAND<br><br>***Technical Support***<br>(61) (02) 9955 9366 |
| **APC Norway** | Pb 3175 Elisenberg<br>0208 OSLO<br>NORWAY<br><br>***Technical Support***<br>(800) 11 632<br>+ 47 2255 8079 **(Fax No)** |
| **Philippines** | Unit 2502, The Orient Square Condominium<br>Emerald Ave., Ortigas Center<br>Pasig City<br>PHILIPPINES<br><br>***Technical Support***<br>(632) 637-5457<br>+ (632)637-5580 **(Fax No.)** |
| **APC Baltics** | APC Biuro Informacji Technicznej<br>ul. Powstancow Slaskich 44<br>Warszawa<br>POLSKA 01-381<br><br>***Technical Support***<br>00 800 353 1202<br>+ 48 (22) 666 00 22 **(Fax No.)** |
| **APC Portugal** | Estrada de paco d'arcos 48<br>Oeiras<br>PORTUGAL P-2780<br><br>***Technical Support***<br>(800) 85 31 82<br>+ 351 (21) 44 11 812 **(Fax No.)** |

| Country | Address |
|---|---|
| **APC Russia - Moscow** | 8, 2-nd Roschinsky Proezd, build. 4, 2nd floor<br>Moscow<br>ROSSIYA 117419<br><br>***Technical Support***<br>7 (095) 916 71 66<br>+ 7 (095) 929 91 80 **(Fax No.)** |
| **APC Russia - Novosibirsk** | 6, Prospect Lavrentieva, office 433<br>Novosibirsk<br>ROSSIYA 630090<br><br>***Technical Support***<br>7 (095) 916 71 66<br>+ 7 (3832) 39 75 75 **(Fax No.)** |
| **APC Russia - St-Petersburg** | P.O. Box 1000<br>Sankt-Peterburg<br>ROSSIYA 193232<br><br>***Technical Support***<br>7 (095) 916 71 66<br>+ 7 (812) 967 67 99 **(Fax No.)** |
| **APC Singapore** | 100 Beach Road<br>#13-08 Shaw Towers<br>Singapore<br>SINGAPORE 189702<br><br>***Technical Support***<br>(65) 398 1000<br>+ (65) 398 1010 **(Fax No.)** |
| **APC South and Central Africa** | Local Office<br><br>Unit 201,First Floor, Sheldon Place<br>5 Lonehill Close<br>Lonehill<br>Johannesburg<br>SOUTH AFRICA 2062<br><br>***Technical Support***<br>0 (800) 994 206<br>+ 27 (11) 465 4604 **(Fax No.)** |
| **APC Sweden AB** | Box 20195<br>Mariehällsvägen 44<br>SE-161 02 BROMMA<br>SVERIGE<br><br>***Technical Support***<br>(020) 79 54 19<br>+ 46 (8) 28 33 53 **(Fax No.)** |

| Country | Address |
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| **APC Switzerland** | Local Office<br><br>Mittererstr. 9<br>80336 Muenchen<br>Muenchen<br>SWITZERLAND<br><br>***Technical Support***<br>0(800)55 61 77<br>+ 0049 89 51417-100 **(Fax No.)** |
| **APC Thailand** | Room no. 1413 , 14 flr., Q-House Asoke<br>66 Sukhumvit 21 (Asoke) Road Klongtoey<br>Bangkok<br>THAILAND 10110<br><br>***Technical Support***<br>(662) 264 2885<br>+ 66 (2) 264 2884 **(Fax No.)** |
| **APC Turkey** | Barbaros Bulvari Pinar Apt. No:135 D:10 Kat:5<br>Balmumcu - Istanbul<br>TURKIYE<br><br>***Technical Support***<br>0(800)353 90 275<br>+ 90 (212) 266 6090 **(Fax No.)** |
| **APC Ukraine** | 34, Boulevard Lesi Ukrainki<br>Institute "Ukrneftemashproject", office 25-4<br>Kiev<br>UKRAYINA 252133<br><br>***Technical Support***<br>353 (91) 702 020<br>+ 380 (44) 295 50 31 **(Fax No.)** |
| **APC United Arab Emirates** | P.O.Box 53852<br>Dubai<br>UNITED ARAB EMIRATES<br><br>***Technical Support***<br>353 (91) 702 020<br>+ 971 (4) 3435 330 **(Fax No.)** |
| **American Power Conversion UK Limited** | Local Office<br><br>The Aeolian,<br>4 ***Mondial*** Way<br>Hayes<br>Middlesex<br>UNITED KINGDOM UB35AR<br><br>***Technical Support***<br>(0800)13 29 90 option 2<br>+ 44 (0) 20 8990 6440 **(Fax No.)** |

| Country | Address |
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| **APC Venezuela** | Calle La Escuela (Ricoa), Qta. Los Cascarrabias<br>La Trinidad<br>Caracas<br>VENEZUELA 1080<br><br>***Technical Support***<br>(800) 128 56<br>+ 58 (2) 239 1539 **(Fax No.)**<br><br>Japan<br><br>Phone +81 3 5434 2021<br>Fax +81 3 5434 2022<br>Email apcjcs@gol.com<br><br>USA<br><br>Phone +800 800 4272<br>Fax +401 788 2743<br>Email e-Support |